

# ABILITYSEER NEWSLETTER

*AbilitySeer has over 30 Year of experience in disability and advocacy services in Canberra and NSW*



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## **Morning Tea with an Emphasis on Achieving great outcome for NDIS participants**

Reflecting on the success of the "2nd NDIS Community of Practice Morning Tea" event-organised by AbilitySeer, it was a gathering that truly exemplified the power of collaboration within the disability sector. NDIS support coordinators, plan managers, and other essential stakeholders came together over a delightful morning tea to engage in insightful discussions. The event proved to be a pivotal platform for sharing best practices and strategies, all aimed at enhancing the lives of NDIS participants. The genuine connections formed during the event are sure to have a lasting impact on the quality of support services offered within the National Disability Insurance Scheme. This event stands as a testament to our collective commitment to achieving outstanding outcomes for individuals with disabilities, and we look forward to more opportunities for collaboration in the future

# My Favourite Plan Manager

by Roshan D. Support Coordinator/ Business Manager

In my experience navigating the National Disability Insurance Scheme (NDIS), I've come to truly appreciate the indispensable role of a plan manager. For me, it's not just about managing financial transactions; it's about understanding my NDIS plan and goals at a profound level.

The best plan managers, in my view, are not just administrators; they are my partners in achieving my aspirations. They work collaboratively with my support coordinator and other stakeholders, aligning their efforts to enrich my life within the NDIS framework.

What sets my best plan manager apart is their expertise in navigating NDIS guidelines. They ensure that every expense is not only compliant but also aligned with my personal goals. They maximize the use of my funds, promoting independence and community engagement.

In essence, my best plan manager is more than just a support service; they are an advocate for my dreams and aspirations. They bridge the gap between bureaucratic complexities and the tangible outcomes I strive for. For me, the true measure of NDIS success lies in the transformative outcomes I experience, and my plan manager plays a pivotal role in achieving them.



## Why Specialist Support Coordination Matters ?

by Mehakpreet K. Support Coordinator

"I wanted to share some key takeaways from a recent lecture I attended, focusing on the crucial role of Specialist Support Coordination within the realm of care and support services. Specialist Support Coordination is a vital part of the broader Coordination Community of Practice. It's like the GPS for individuals navigating complex support systems.

It's designed to provide tailored support to those facing intricate and multifaceted challenges in their support environment.

**Complex Situations Demand Specialized Assistance:** If you or someone you know has complex needs, you understand that it can be a maze of intricacies. Specialist Support Coordinators are like expert guides, armed with the knowledge and skills to help navigate this complexity, making it easier to access the services and supports you need.

**Ensuring Consistency in Service Delivery:** Inconsistent service provision is a common challenge for those with complex needs. Specialist Support Coordinators work diligently to maintain a high level of consistency, ensuring that you receive the right services when you need them.

**Tailored Solutions:** The beauty of Specialist Support Coordination is that it acknowledges that there's no one-size-fits-all solution for complex situations. These coordinators craft highly personalized plans to address the unique challenges faced by each individual.

In our evolving world of care and support services, the role of Specialist Support Coordination is invaluable. It's all about making sure that individuals and communities get the best possible support. So, if you or someone you know is in need of support in complex situations, Specialist Support Coordination might be the beacon of hope you've been looking for."



# Live Life on Your Terms...

**AbilitySeer**

# Our Services



**Support Coordination  
(Level 1, 2 and 3)**



**Peer Support**



**Meal Planning and  
Management**



**Mental Health Support**



**Domestic Assistance**



**Advocacy Services**



**Transportation**



**Social and Community  
Participation**



**Psychosocial Recovery  
Coaching**

**Have Questions?  
Just Scan to Connect**



## Message from the Managing Director



*Tim O'Hare Managing Director*

My name is Tim O'Hare, I am the Managing Director of AbilitySeer, an NDIS provider registered with the NDIS Quality and Safeguards Commission.

AbilitySeer specialises in providing Support Coordination (Levels 1-3), as well as direct supports including daily activities, social and community participation, and transport. We also provide Short Term Accommodation Services, and Psycho-social recovery coaching. We are passionate about supporting NDIS participants to achieve great outcomes, and to working collaboratively with other service providers and community sector stakeholders.

There has never been a more exciting time to be a part of the vibrant, dynamic, and innovative disability services sector in Australia.

We look forward to partnering with you into the future.

### Capacity Announcement



As our team has expanded,  
We are taking referral for  
both Support Coordination  
and Direct Support

## Contact Us

Would you like to talk to us? Please feel to contact us through any of the following ways.

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